

New Customers

Welcome to the Okaloosa County Water and Sewer System (OCWS). We appreciate your business and pledge to do our best to deliver exceptional customer service and satisfaction.

If you are unsure if the location you are moving to is in our service area, please contact [Customer Service](#) 850-651-7171.

To establish new service with OCWS you will need to:

1. Print and Fill Out the [New Service Information and Required Forms Download](#).
 - a. This [New Service Information and Required Forms Download](#) will need to be signed and dated. Your witness must be a Notary if the form is signed outside our office.
 - b. You still must come into our office to setup service, but you can return the [New Service Information and Required Forms Download](#) via mail, [email](#) or fax 850-651-7747.
2. Come into our office to finish setting up service. Besides your filled out [New Service Information and Required Forms Download](#), you will need:
 - a. A copy of your Lease
 - b. A valid U.S. picture identification
 - c. A method of payment for your Deposit fee

Deposit fees are normally \$80 (\$50 Deposit and \$30 Service Fee), but this fee may be different for you depending on your meter size or other circumstances.

OCWS

Attn: Deposit Office

1804 Lewis Turner Blvd. Ste 300

Fort Walton Beach, FL 32547

Any questions please contact [Customer Service](#) 850-651-7171.