

# How to enable TLS 1.2 in Internet Explorer and Fire Fox

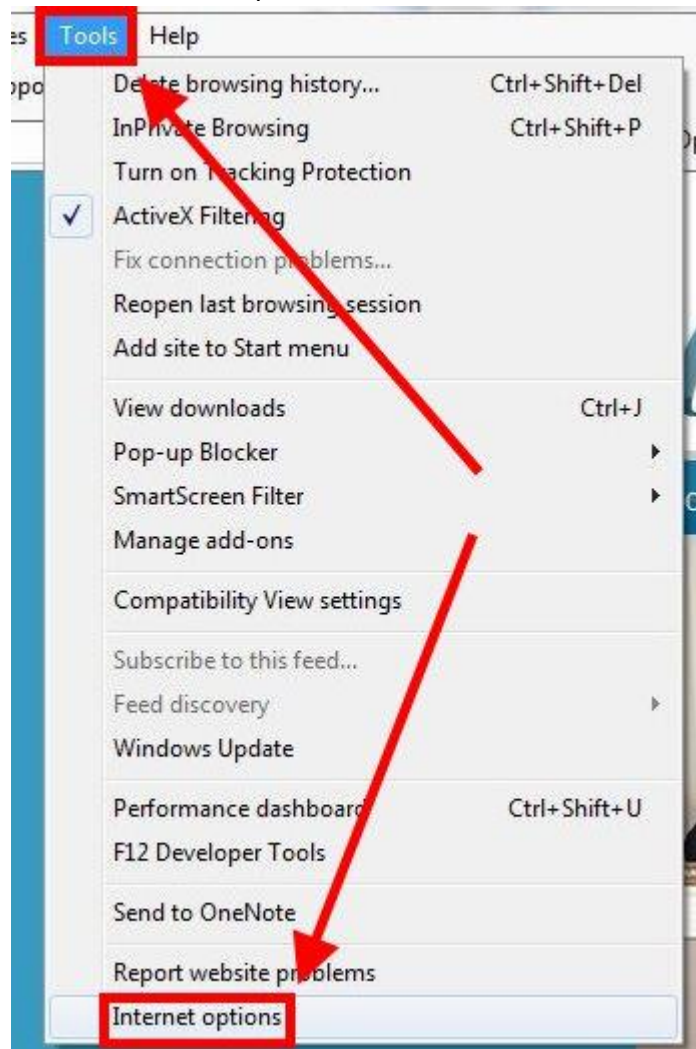
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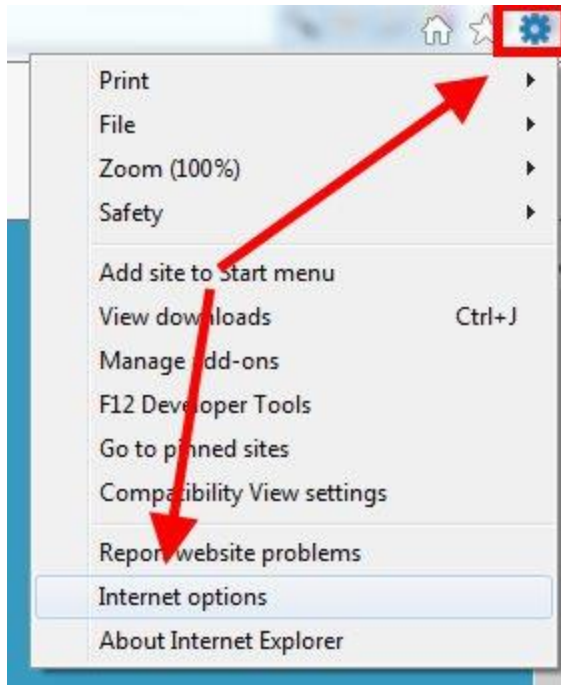
## Internet Explorer

1. Open Internet Options (There are two options to get there)

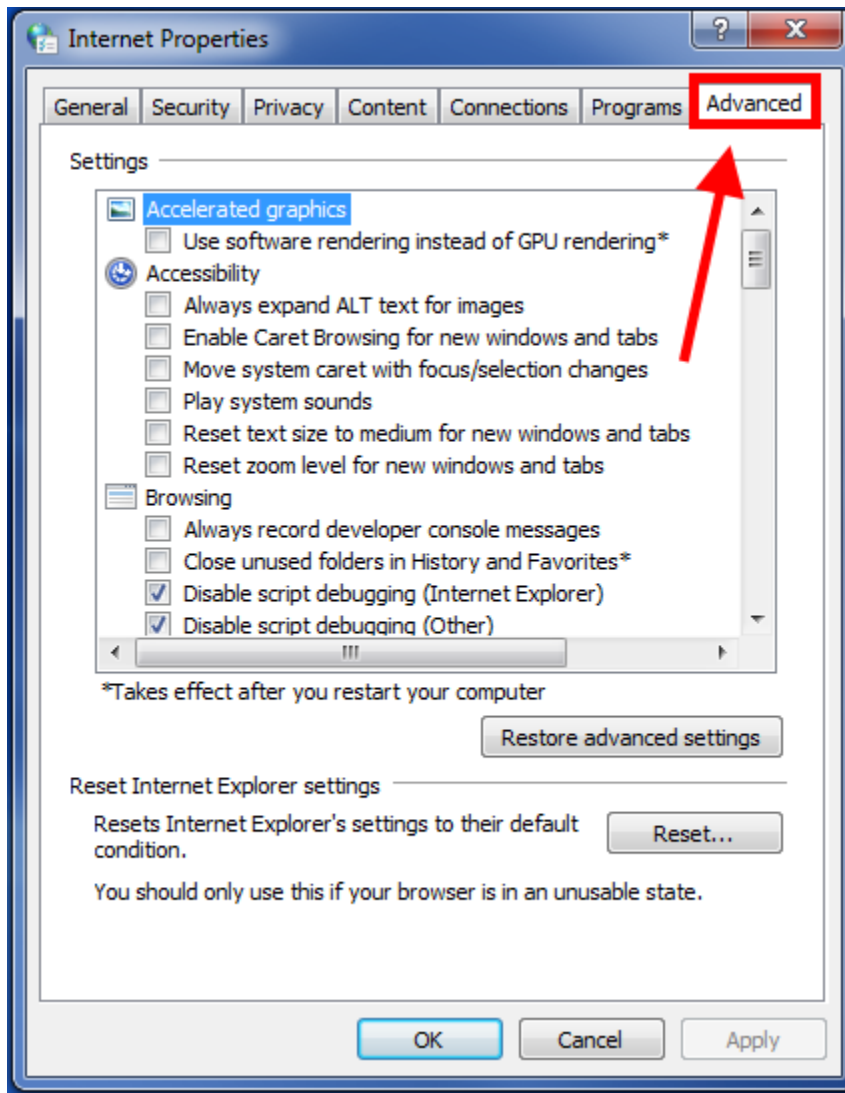
- A. Tools -> Internet Options



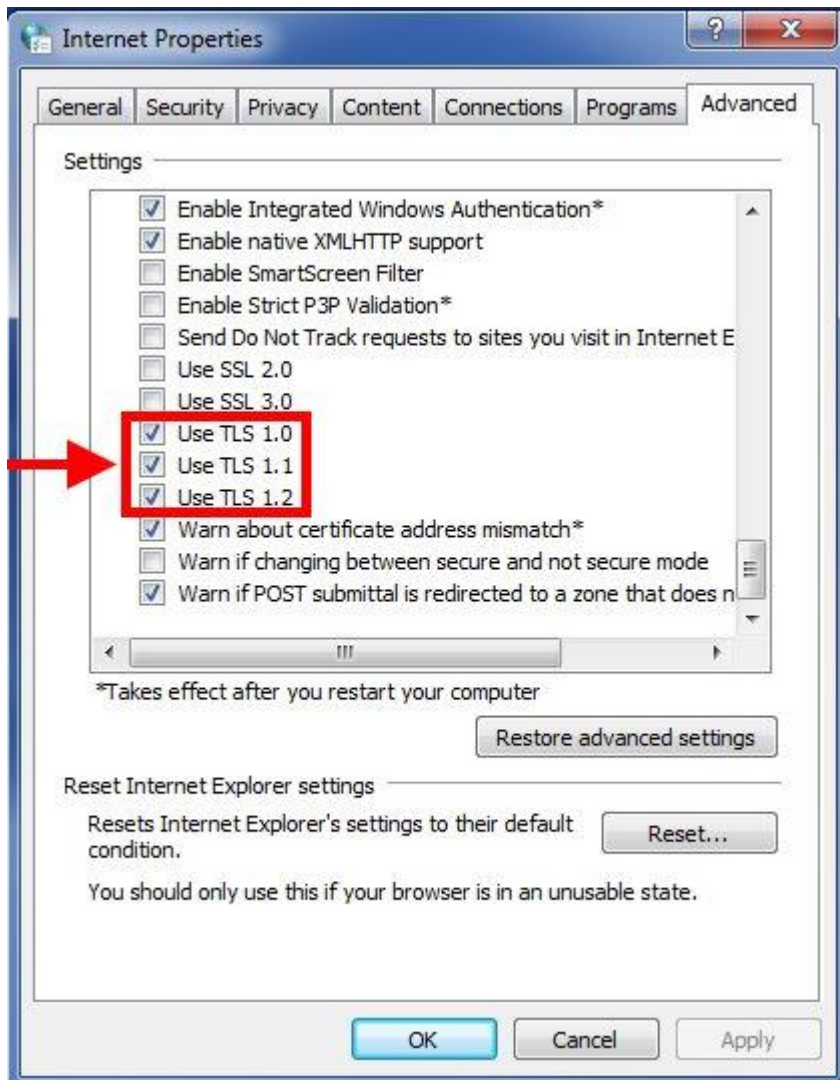
- B. Cog -> Internet Options



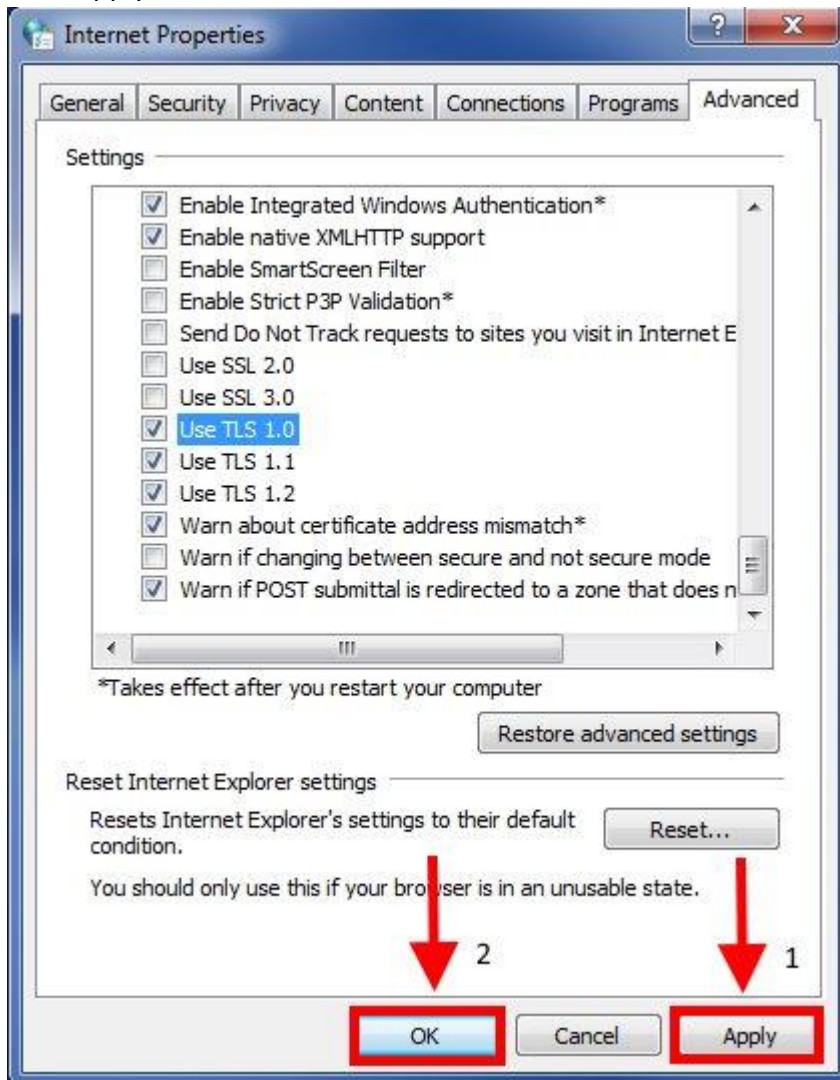
2. Click on Advanced tab



3. Scroll down to Use TLS and ensure that TLS 1.0, 1.1, and 1.2 are checked



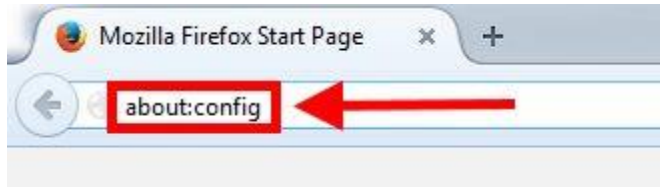
4. Click Apply; then OK



5. Close all Internet Explorer sessions
6. Reopen Internet Explorer and retry making a payment

# Fire Fox

1. Open Fire Fox Configuration, type **about:config** in the address bar and press Enter



2. Click on the box that says "I'll be careful, I promise!"



3. Scroll down to security.tls.version.



4. Modify the following values by right-clicking and selecting modify, one value at a time



5. Make the following changes to the following three values, as needed, one line at a time

security.tls.version.fallback-limit Change the value to 3

security.tls.version.max Change the value to 3

security.tls.version.min Change the value to 1

6. Close all Fire Fox sessions
7. Restart Fire Fox and retry making a payment.