

**OKALOOSA COUNTY
EMERGENCY MEDICAL SERVICES
STANDARD OPERATING PROCEDURE**

Title: Non-Patient Passengers
Policy: 430.00
Purpose: To provide for safe transportation of non-patient passengers.

Policy:

Only one family member or friend of the patient is permitted to ride along unless the individual poses a safety risk to either the patient attendant or driver. If a safety risk is likely, the crew member may deny the potential rider access in the ambulance and contact LEO if needed. The on duty supervisor shall be contacted and made aware of the conflict whenever a conflict exists.

In the event a safety risk does not exist, the rider must sit in the front seat and wear a seat belt. The only exception to this policy is in the case of a parent of a child/infant. He/she may ride in the back with the child but must wear a seat belt. If the parent or guardian becomes a hindrance to patient care, the crew member will stop the unit and request the person to ride in the front seat.

The crew should explain to the non-patient passenger that the individual is responsible for arranging their personal transportation from the receiving facility to any other location, including back home.

Note: No animals are allowed in OCEMS ambulances unless the animal is a certified service animal. In the event the patient has a certified service animal, the crew will not insist for verification of certification and the service animal will be permitted to accompany the patient to the receiving facility. In the event the service animal poses a direct threat to the safety of the crew, the service animal should be left at the scene with LEO.

Accountability and Compliance:

1. It is the responsibility of the crewmembers to ensure that this policy is followed to ensure the safety of non-patient passengers.

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Approved: Leadership
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