

Okaloosa County News Release

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Okaloosa County Water & Sewer Goes Paperless *April is Water Conservation Month*

“While our primary goal is to promote conserving water, says Water and Sewer Director Jeff Littrell, we can also conserve waste with our new account options:”

- **Online** – Access your account online, view billing, consumption and payment history.
- **VoiceUtility System** – Call **850-651-7171** for account information, billing or payment history, 24 hours a day, 7 days a week.
- **eNotification** – go paperless and get a summary or bill notification by email.
- **AutoPay** – payment is automatically taken from Customer’s checking account. Customers contact Customer Service to sign-up for AutoPay.
- Pay your bill using the following choices: eCheck, Visa, Mastercard, Discover, or American Express – **online or by phone**.
- **COMING SOON:** Customers will be able to set-up recurring online AutoPay payments with their credit/debit card, savings or checking account.

It is easier than ever to conduct business with Okaloosa County Water and Sewer Department. Sign up by emailing wssupport@co.okaloosa.fl.us. Have account numbers and credit cards handy when calling in or emailing Okaloosa County Water and Sewer. Our Customer Service Clerks are happy to serve you, and look for us at Earth Day/Arbor Day on April 16, 2010, at Fort Walton Beach Landing. For more information, call 651-7171 or visit www.okaloosaws.com.

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