

Okaloosa County News Release

7/1/2008

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P08-409

DFAS Toll-free Numbers for VA Retro Payments & CRSC

Military retirees concerned about VA retroactive payments can call the Defense Finance Accounting Service (DFAS) toll free at 1-877-327-4457. Customer service representatives are available at this number Monday through Friday from 8:00 a.m. to 4:30 p.m. (est). This phone number is exclusively for VA Retro questions.

For military retirees who have had their claim for Combat Related Special Compensation (CRSC) approved, but have not received their checks, can call 1-800-472-7098, for more information. Military retirees with general questions concerning their retired pay accounts should continue to call 1-800-321-1080, for assistance.

For more information, contact Veterans Services office or visit at a location near you, see office listings below:

Okaloosa County Veterans Services

601-A N. Pearl St, **Crestview**

850-689-5922

6 11th Ave Suite G-3, **Shalimar**

850-651-7258

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