

How to Read Your New Water & Sewer Bill

Updated 04/13/2010

Service Dates and # of days in billing period.

Current Reading taken from your meter.

Graph of water consumption.

The summary of all payments, adjustments and balance due.

This area reflects charges for both water and sewer. Also, any additional credits and charges on your account will be listed here.

Any Special Notes will appear in this area.

Information needed for online account setup on OCWS Online: www.okaloosaws.com

Your current meter reading minus your previous meter reading equals your current usage in thousands of gallons.

PAST DUE AMOUNT is the past due balance. *Please pay this amount immediately to avoid interruption of services.*

The **TOTAL AMOUNT DUE** is the summary of all calculated current and past charges

This area will show the **Service Disconnect Date** for a past due amount

Okaloosa County Water & Sewer
1804 Lewis Turner Blvd.
Fort Walton Beach, FL 32547
IMAGINE... WATER FOREVER (ON SEWER)
www.okaloosaws.com
For Customer Service Call 850-651-7171 M-F

ACCOUNT INFORMATION
Account 12345-43210
Service Address 123 MAIN ST
Cycle-Route 03-02
Statement Date 12/11/09
Current Charges Due Date 10/20/09

CURRENT METER INFORMATION
CLASS SERVICE PERIOD DAYS METER NUMBER
R 6/17/09 9/15/09 29 55625622

METER READINGS
CURRENT 252
PREVIOUS 243

CALCULATION CONSUMPTION
Billed in 1,000 gallon increments 3

ACCOUNT ACTIVITY
LAST STATEMENT 53.78
TOTAL PAID SINCE LAST STATEMENT 57.40
ADJUSTMENTS .00
BALANCE FORWARD 3.62-

NEW CHARGES
LANDFILL 6.16 RECYCLE 2.03
REFUSE 9.42 SEWER 26.90
WATER 14.64

ACCOUNT BALANCE
CURRENT CHARGES 59.15
PAST DUE AMOUNT 0.00
TOTAL AMOUNT DUE 59.15
Service subject to disconnection if not paid by 04/21/10

AMOUNT DUE
CURRENT CHARGES 59.15
DUE DATE 10/20/09
PAST DUE BALANCE
DISCONNECT DATE
TOTAL AMOUNT DUE 55.53

AMOUNT ENCLOSED
REMIT PAYMENT TO:

JANE R SMITH
123 MAIN ST
FORT WALTON BEACH FL 32547

Okaloosa County Water & Sewer
1804 Lewis Turner Blvd.
Fort Walton Beach, FL 32547

LEND A HAND IS A VOLUNTARY CONTRIBUTION PROGRAM. IT ALLOWS OUR CUSTOMERS TO HELP THOSE WHO MAY NEED ASSISTANCE PAYING OCWS UTILITY BILLS. FOR INFORMATION CALL CUSTOMER SERVICE AT (850) 651-7171.

Please call or visit [Customer Service](#) if you have any questions or comments.
We want to hear from you! Our phone number is (850) 651-7171.

Como leer su Nuevo recibo de Agua

Revisado 04/13/2010

Días de Servicio y No. de días de la factura

Lectura actual tomada de su medidor.

Grafica del consume de agua.

El resumen de todos los pagos, ajustes y cargos pendientes.

Esta área refleja los cargos del agua y drenaje. También, cualquier crédito y recargos adicionales en su cuenta serán enlistados aquí.

Cualquier nota adicional aparecerá en esta área.

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A 1% late charge will be added to your account if current charges have not been paid by the due date.

Please check box if contact correction has been made on back of statement

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La información que necesita para abrir una cuenta en el internet con OCWS:
www.okaloosaws.com

Su uso actual tomada de su medidor convertida en miles de galones.

CANTIDAD ATRAZADA es la cantidad que se debe pagar inmediatamente para evitar corte de servicio.

LA CANTIDAD TOTAL DEBIDA es la suma de la cantidad atrasada más el consumo del mes.

Esta área muestra la fecha del corte de servicio por falta del pago atrasado.

Por favor llame o visite [Nuestra Oficina](#) si tiene alguna pregunta o comentario.
Queremos saber sus comentarios! Nuestro número de telefono es (850) 651-7171.