

Questions & Answers

Security & Access Control Systems Inspection & Maintenance at the Destin-Fort Walton Beach Airport
formerly Northwest Florida Regional Airport
RFP AP 26-15

- 1) **Will there be a required service response time? Minimum timeframe for a standard or low priority call or an emergency call.**
 - Yes Low priority is 72 hrs. Standard priority is 24 hrs. Emergency service is 3 hrs.
- 2) **Will we be allowed remote access to the system? Will we utilize our computer or will you issue us one?**
 - Remote access will be one of the first things established under this contract, you will utilize your own computer to remote in. The airport will put into place access method on-site.
- 3) **Is there a contract currently in place?**
 - No.
- 4) **Is all Access Control, Video Integration and Badging software currently up to date?**
 - Yes
- 5) **Are the gates included in this contract? If so which ones? Is the parking control system included?**
 - All access control i.e., doors, parking gates, vehicle gates.
- 6) **Is there an equipment requirement in this RFP? It reads like it is Labor Only.**
 - Any replacement equipment required will be quoted by the contractor and procured through the use of this contract.
- 7) **Are there any rules regarding a bucket truck or lift? Bucket trucks, man lifts are to be provided by the successful respondent. Is there a minimum two man requirement when using a bucket truck or lift? No.**
- 8) **Is the Security System on its own dedicated network? Yes. Does it share this network with anything else? No.**
- 9) **What is the extent of fiber being utilized by the security system? Fiber is utilized in multiple areas outside of the terminal due to distance requirements. Is there fiber in the network, if so to what extent? Utilized in remote areas not supported by traditional twisted pair copper. Is there fiber being utilized for distance on analog and digital runs, if so to what extent? Yes**